#### **UTILITY PATENT APPLICATION TRANSMITTAL** (Large Entity)

END920000101US1

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Total Pages in this Submission

Docket No.

#### TO THE ASSISTANT COMMISSIONER FOR PATENTS

**Box Patent Application** 

0					Washington, D.			
			iling under 35	U.S.C	. 111(a) and 37 (	C.F.R. 1.53(	b) is a new utility patent app	lication for an
SOFTWA			NANCE					<u>و</u>
								4 S
								8.1 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1
and invented								
David N. S	Spieg	el						
If a CONTIN	AUA'	TION AP	PLICATION.	check	appropriate box	and supply t	the requisite information:	
☐ Contin			Divisional				of prior application No.:	
Which is a:								
☐ Contir	nuati	on 🗆	Divisional		Continuation-in-	part (CIP)	of prior application No.: _	
Which is a:								
☐ Contin	nuati	on 🗆	Divisional		Continuation-in-	part (CIP)	of prior application No.:	
Enclosed a	re:				Application E	Elements		
. 1 N	Ellin	a foc oc	coloulated an	d trans	smitted as describ	ned helow		
1. 🛚		g iee as	calculated all	iu lialis				
· 2. 🛚	Spe	ecification having18		18	pages and in	ncluding the following:		
a.	×	Descrip	tive Title of th	e Inver	ntion			
b.		Cross F	Cross References to Related Applications (if applicable)					
c.		Stateme	Statement Regarding Federally-sponsored Research/Development (if applicable)					
d.			Reference to Microfiche Appendix (if applicable)					
e.	×	Background of the Invention						
f.		Brief Summary of the Invention						
g.	<u>~</u>	Brief Description of the Drawings (if drawings filed)						
h.			d Description		.9- (	,		
1			-		w			
i.	X		Claim(s) as Classified Below					
j.	$\boxtimes$	Abstract of the Disclosure						

## UTILITY PATENT APPLICATION TRANSMITTAL (Large Entity)

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Docket No. END920000101US1

Total Pages in this Submission

#### **Application Elements (Continued)**

3.	X	Drawing(s) (when necessary as prescribed by 35 USC 113)				
	a.	☐ Formal Number of Sheets				
	b.	☑ Informal Number of Sheets1				
4.	×	Oath or Declaration				
	a.	☑ Newly executed (original or copy) ☐ Unexecuted				
	b.	Copy from a prior application (37 CFR 1.63(d)) (for continuation/divisional application only)				
	c.	☑ With Power of Attorney ☐ Without Power of Attorney				
	d.	DELETION OF INVENTOR(S) Signed statement attached deleting inventor(s) named in the prior application, see 37 C.F.R. 1.63(d)(2) and 1.33(b).				
5.	5. Incorporation By Reference (usable if Box 4b is checked) The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.					
6.		Computer Program in Microfiche (Appendix)				
7.		☐ Nucleotide and/or Amino Acid Sequence Submission (if applicable, all must be included)				
	a.	a.   Paper Copy				
	b.	o.   Computer Readable Copy (identical to computer copy)				
	c.	.   Statement Verifying Identical Paper and Computer Readable Copy				
	Accompanying Application Parts					
8.	×	Assignment Papers (cover sheet & document(s))				
9.		37 CFR 3.73(B) Statement (when there is an assignee)				
10.		☐ English Translation Document (if applicable)				
11.	×	☑ Information Disclosure Statement/PTO-1449 ☑ Copies of IDS Citations				
12.	2. 🔲 Preliminary Amendment					
10	X					
13.	_	☑ Certificate of Mailing				
13.		Certificate of Mailing				
		Certificate of Mailing  ☐ First Class ☑ Express Mail (Specify Label No.): EL598673413US				

## UTILITY PATENT APPLICATION TRANSMITTAL (Large Entity)

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Docket No. END920000101US1

Total Pages in this Submission

### **Accompanying Application Parts (Continued)** ☐ Certified Copy of Priority Document(s) (if foreign priority is claimed) 16. Additional Enclosures (please identify below): Request That Application Not Be Published Pursuant To 35 U.S.C. 122(b)(2) 17. Dursuant to 35 U.S.C. 122(b)(2), Applicant hereby requests that this patent application not be published pursuant to 35 U.S.C. 122(b)(1). Applicant hereby certifies that the invention disclosed in this application has not and will not be the subject of an application filed in another country, or under a multilateral international agreement, that requires publication of applications 18 months after filing of the application. Warning An applicant who makes a request not to publish, but who subsequently files in a foreign country or under a multilateral international agreement specified in 35 U.S.C. 122(b)(2)(B)(i), must notify the Director of such filing not later than 45 days after the date of the filing of such foreign or international application. A failure of the applicant to provide such notice within the prescribed period shall result in the application being regarded as abandoned, unless it is shown to the satisfaction of the Director that the delay in submitting the notice was unintentional.

## UTILITY PATENT APPLICATION TRANSMITTAL (Large Entity)

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Docket No. END920000101US1

Total Pages in this Submission

#### Fee Calculation and Transmittal

#Filed					
	#Allowed #	#Extra		Rate	Fee
18	- 20 =	0	х	\$18.00	\$0.00
4	- 3 =	1	х	\$80.00	\$80.00
Multiple Dependent Claims (check if applicable) □ \$0.00					
BASIC FEE					
OTHER FEE (specify purpose) \$0.00					
TOTAL FILING FEE \$790.00					
□ A check in the amount of to cover the filing fee is enclosed.  ☑ The Commissioner is hereby authorized to charge and credit Deposit Account No. 09-0457 as described below. A duplicate copy of this sheet is enclosed.  ☑ Charge the amount of \$790.00 as filing fee.  ☑ Credit any overpayment.  ☑ Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17.  □ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).  ☐ John R. Pivnichny, Reg. No: 43,001  ☐ IBM, N50/040-4  ☐ IBM, N50/040-4					
	at of a hereby author A duplicate commount of verpayment. additional filing saue fee set in 87 C.F.R. 1.31	at of to compare the second of	and tof to cover the filing to hereby authorized to charge and credit De A duplicate copy of this sheet is enclosed.  Immount of \$790.00 as filing fee.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to the sheet is enclosed.  Important to cover the filing to cover the filing to the sheet is enclosed.  Important to cover the filing the cover the filing the cover the filing to cover the filing the cover the filing the cover the filing the cover the	and tof to cover the filing fee is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.  The shereby authorized to charge and credit Deposit Act A duplicate copy of this sheet is enclosed.	A - 3 = 1 x \$80.00  ms (check if applicable)  BASIC FEE  TOTAL FILING FEE  of to cover the filing fee is enclosed. The hereby authorized to charge and credit Deposit Account No. 09-0457  A duplicate copy of this sheet is enclosed. Total filing fee is enclosed. Total filing fe

cc:

Endicott, NY 13760

## APPLICATION FOR UNITED STATES LETTERS PATENT

APPLICANT(S) NAME: David N. Spiegel

TITLE: SOFTWARE MAINTENANCE

DOCKET NO. END920000101US1

#### INTERNATIONAL BUSINESS MACHINES CORPORATION

# Certificate of Mailing Under 37 CFR 1.10 I hereby certify that, on the date shown below, this correspondence is being deposited with the United States Postal Service in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C., 20231 as "Express Mail Post Office to Addressee". "Express Mail" Label Number EL598673413US On 11/07/00 Denise M. Jurik Typed or Printed Name of Person Mailing Correspondence Signature of Person Mailing Correspondence Date

5

#### SOFTWARE MAINTENANCE

#### TECHNICAL FIELD

The invention relates to maintaining software on a computer system and particularly to methods and systems for determining which maintenance items are already installed on a system, which items need to be added and insuring that prerequisite and corequisite items are appropriately handled.

#### BACKGROUND OF THE INVENTION

Computer systems of all types require periodic and sometimes unexpected or unplanned software maintenance. This applies to personal computers of all types e.g. portables and desktops as well as servers, and mainframes. When the computer system is large, expensive, or serving many users, the maintenance operations must necessarily be performed quickly and efficiently to minimize disruption of service and possible loss of revenue due to the computer system being unavailable during the planned or unplanned maintenance operation. Furthermore, a large system may have a large number of software items which were installed over a long period of time each one having different maintenance levels. Each item may also have various prerequisite items which must be installed or removed prior to installing that particular item or corequisite items which must be installed or removed during the same session or previously.

5

10

Software maintenance items may be distributed in portable media such as magnetic tapes, floppy disks, CD roms, or they may be distributed over a network or other communication channels including the internet, dial-up through a telephone service, via fiber optic cable, or other data channels known in the art.

Performing software maintenance on computer systems, particularly large systems is therefore a complicated and difficult procedure, prone to errors which can disable a valuable resource for periods much larger than can reasonable be planned. A number of solutions have been developed, however, none have be found to be completely satisfactory for addressing the problems described above.

For example, Tyra et al. in US Patent 5,493,682, incorporated herein by reference, describe a system for software maintenance based on object oriented programming concepts. However a considerable amount of definition is needed for events required to maintain a software object including event identifiers and event conditions; object definitions including object identifier, attributes, and methods to be performed; and dependency objects. Software already installed on many systems may not have such definitions so that creation of such definition may be a prohibitively burdensome task in order to use Tyra's maintenance system.

Bizuneh et al. in US Patent 5,805,891 describe a system for distributing a software maintenance module by first verifying and testing the module prior to distributing it to the end users.

5

10

Glowny et al. in US Patent 5,805,897 describe a system for installing software on a remote workstation in a network having a plurality of workstations including a local workstation.

Installation at the remote workstation is initiated and controlled from the local workstation by communicating over the network.

Nakagawa et al. in US Patent 5,835,911 describe a software distribution and maintenance method using a plurality of user computers and a vendor computer having a software library. A user computer sends an inquiry over the network to the vendor computer for the latest configuration of an object software. The inquiry may be made periodically or in response to a user initiating the software. The vendor computer receives the inquiry and generates update instruction information about the latest version in the software library. The instruction information and a copy of the latest version object software are returned to the user computer via the network where the instruction information is processed to update the object software. Processing may include compiling and linking if necessary.

Nishiyama et al. in US Patent 5,859,977 describe a network system having both a processing network and a separate maintenance network having high reliability and high responsiveness. All software maintenance is carried out using the maintenance network thereby providing an overall system with high reliability and expendability.

10

Ahmad in US Patent 6,029,258 describes trouble shooting software for a software application. A user launches the trouble shooting software when encountering a problem with the application. The trouble shooter attempts to find a problem solution in an information store of problem solutions. If located, the solution is passed to the user to install. If no solution is found the trouble shooter connects to an internet trouble shooting site and server to obtain additional solutions. If no solution is found there, the trouble shooting software then recommends that the provider of the application be contacted about the problem.

deCarmo in US Patent 5,574,905 describes a method of editing a multimedia file having segments located in different data files, through use of a linked-list structure. Some editing operations therefore result in changes to the linked-list structure rather than the file itself, avoiding making file copies.

Kiichi in Japanese Patent JP3237530 describes a system for distributing software updates. An update object list file is received by a personal computer from a host computer. The personal computer then successively receives files of all update modules based on this object list file and updates its software.

Despite the aforementioned developments there remains a need for an improved software maintenance process.

20

#### OBJECTS AND SUMMARY OF THE INVENTION

It is therefore a principal object of the present invention to enhance the software maintenance art by providing a method of maintaining software on a computer system with enhanced capabilities.

It is another object to provide a system for maintaining such software wherein enhanced capabilities are possible.

It is yet another object to provide a computer system for maintaining software which can be applied in a facile manner.

It is a further object to provide a computer program product with enhanced capability to facilitate maintaining software.

These and other objects are attained in accordance with one embodiment of the invention wherein there is provided a method of maintaining software on a computer system, comprising the steps of, bringing up first and second host sessions on a computer system, starting in the first host session, a software recording application having data on first maintenance items applied to the computer system, starting in the second host session, a database application having a database of second maintenance items including prerequisite items and corequisite items corresponding to each of the second maintenance items, activating a maintenance application on the computer system, entering a first list of third maintenance items in the maintenance application, searching the database for the prerequisite items and corequisite items

10

5

corresponding to each of the third maintenance items on the first list, and adding the corresponding prerequisite items and corequisite items to the first list, thereafter determining from the software recording application which items on the first list have already been received, and adding those items not received to an order list, and ordering, receiving, and applying the items on the order list.

In accordance with another embodiment of the invention, there is provided a system for maintaining software on a computer system, comprising, means for bringing up first and second host sessions on a computer system, a software recording application having data on first maintenance items applied to the computer system, a database application having a database of second maintenance items including prerequisite items and corequisite items corresponding to each of the second maintenance items, a maintenance application having a first list of third maintenance items, means for searching the database for the prerequisite items and corequisite items corresponding to each of the third maintenance items on the first list, and adding the corresponding prerequisite items and corequisite items to the first list, means for thereafter determining from the software recording application which items on the first list have already been received, and adding those items not received to an order list, and means for ordering, receiving, and applying the items on the order list.

25

5

#### BRIEF DESCRIPTION OF THE DRAWING

The Figure is a flowchart in accordance with one embodiment of the invention.

#### BEST MODE FOR CARRYING OUT THE INVENTION

For a better understanding of the present invention, together with other and further objects, advantages and capabilities thereof, reference is made to the following disclosure and the appended claims in connection with the above-described drawing.

In the Figure there is shown a flowchart 10 of a method for software maintenance in accordance with the present invention. In step 12 two host sessions are brought up on a computer system. The computer system is normally the computer system on which one wants to perform software maintenance, however this is not required in order to practice the invention. The computer system may be a mainframe, personal computer, laptop, portable or any other type of computer system on which it is desired to perform software maintenance. The computer system may further include an operating system such as an OS/390 architecture operating system and may also include associated software program products such as JESx and networking software. The computer system may also include a data terminal and a supporting software such as an IBM program called Personal Communication/3270. The computer system is capable of bringing up host sessions such as may be provided by its operating system software or by some other software

5

10

installed on the computer system.

In step 14 a software recording application is brought up in a first session. The recording application has data on first maintenance items which have been applied to the computer system in the past. One example of such a recording application is a program provided by IBM Corp. known as SMP/E. This program can record what software has been put on, track such software, record what software has been taken off, and record what software has been cloned, all on an OS/390 architecture system. The software recording application includes software for determining whether any particular maintenance item has already been received by the computer system.

In step 16 a database application is started in the second session. The database application has a database of second maintenance items known as PTF's The database also includes a listing of prerequisite and corequisite items for each second maintenance item. The database may also include descriptions known as APARS, of known problems in software items and mention of known fixes. One example of such a database application is an IBM program called Service Link. The database application includes a capability for searching the database of second maintenance items.

In step 18 a maintenance application is activated on the computer system. The maintenance application may be written in the REXX language and run in a window on the computer system. In step 20 a first list of third maintenance items are entered into

5

10

the maintenance application. This list may be a list of maintenance items needed to be put on to the computer system. The list may be entered via keyboard, importing a file, selecting from some other list, or any other method known in the art for entering a list into an application.

In step 22 the database of the database application started in step 16 is searched for prerequisite items and corequisite items corresponding to each maintenance item on the list entered in step 20. The prerequisite and corequisite items found in this searching are added to this list. Any particular item may therefore appear multiple times on the list. Such duplicates may be determined and removed to improve efficiency of the method, although this is not required by the scope of the invention.

In step 24 it is determined from the software recording application stated in step 14, which items on the list have already been received and those not received are added to an order list. Received shall be taken to mean stored in a file on the computer system. The item may have been stored in a file when the computer system was originally provided by the computer manufacturer. It may have been stored as a result of an earlier use of the present method, or as a result of some other maintenance procedure, or a file may have been provided in any other way known in the art for providing a file.

In step 26, the items on the order list are ordered, received, and applied. Applied shall mean that a received item has been installed on the computer system or updated an earlier

installed version of the item on the computer system. Ordering may be performed using the maintenance application activated in step 18, however, other methods of ordering maintenance software may also be used.

While there have been shown and described what are at present considered the preferred embodiments of the invention, it will be obvious to those skilled in the art that various changes and modifications may be made therein without departing from the scope of the invention as defined by the appended claims.

#### What is claimed is:

- 1 1. A method of maintaining software on a computer system,
- 2 comprising the steps of:
- 3 bringing up first and second host sessions on a computer system;
- 4 starting in said first host session, a software recording
- 5 application having data on first maintenance items applied to
- 6 said computer system;

7

- starting in said second host session, a database application having a database of second maintenance items including prerequisite items and corequisite items corresponding to each of said second maintenance items;
- activating a maintenance application on said computer system;
- entering a first list of third maintenance items in said maintenance application;
- searching said database for said prerequisite items and
- 15 corequisite items corresponding to each of said third maintenance
- 16 items on said first list, and adding said corresponding
- 17 prerequisite items and corequisite items to said first list;

- thereafter determining from said software recording application
- 19 which items on said first list have already been received, and
- 20 adding those items not received to an order list; and
- 21 ordering, receiving, and applying said items on said order list.
  - 2. The method of claim 1, wherein said computer system is a 1
  - 2 mainframe.
  - 1 3. The method of claim 1, wherein said computer system further
  - 2 comprises an operating system.
    - 4. The method of claim 3, wherein said computer system further comprises network software.
    - 5. The method of claim 1, wherein said software recording application tracks what software has been put on or taken off said computer system.
    - 6. The method of claim 1, wherein said database application is a service link.
  - 7. The method of claim 1, wherein said receiving step further 1
  - 2 comprises storing said items on said order list in a file on said
  - 3 computer system.
  - 8. The method of claim 1, wherein said applying step further 1
  - comprises updating said software on said computer system with 2
  - said items on said order list. 3

- 9. A system for maintaining software on a computer system,
- 2 comprising:
- 3 means for bringing up first and second host sessions on a
- 4 computer system;
- 5 a software recording application having data on first maintenance
- 6 items applied to said computer system;
- 7 a database application having a database of second maintenance
- 8 items including prerequisite items and corequisite items
- 9 corresponding to each of said second maintenance items;
  - a maintenance application having a first list of third maintenance items;
  - means for searching said database for said prerequisite items and corequisite items corresponding to each of said third maintenance items on said first list, and adding said corresponding prerequisite items and corequisite items to said first list;
- 16 means for thereafter determining from said software recording
- 17 application which items on said first list have already been
- 18 received, and adding those items not received to an order list;
- 19 and

1 1 2 1 3 4 5 5 The state of th

- 20 means for ordering, receiving, and applying said items on said
- 21 order list.

- 1 10. The system of claim 9, wherein said computer system is a
- 2 mainframe.
- 1 11. The system of claim 9, wherein said computer system further
- 2 comprises an operating system.
- 1 12. The system of claim 9, wherein said computer system further
- 2 comprises network software.
- 1 13. The system of claim 9, wherein said recording application
- 2 tracks what software has been put on or taken off said computer
- 3 system.

  14. The
  12 service
  11 15. The
  22 said it
  11 16. The
  - 14. The system of claim 9, wherein said database application is a service link.
  - 15. The system of claim 9, further comprising means for storing said items on said order list in a file on said computer system.
  - 16. The system of claim 9, further comprising means for updating
  - 2 said software on said computer system with said items on said
  - 3 order list.
  - 1 17. A computer system for maintaining software, said system
  - 2 comprising:
  - 3 means for bringing up first and second host sessions on a
  - 4 computer system;

- 5 means for starting in said first host session, a software
- 6 recording application having data on first maintenance items
- 7 applied to said computer system;
- 8 means for starting in said second host session, a database
- 9 application having a database of second maintenance items
- including prerequisite items and corequisite items corresponding
- 11 to each of said second maintenance items;
- means for activating a maintenance application on said computer
- 13 system;

- means for entering a first list of third maintenance items in said maintenance application;
- means for searching said database for said prerequisite items and corequisite items corresponding to each of said third maintenance items on said first list, and adding said corresponding prerequisite items and corequisite items to said first list;
- prerequisite items and corequisite items to said first list;

  means for thereafter determining from said software recording
- 21 application which items on said first list have already been
- 22 received, and adding those items not received to an order list;
- 23 and
- 24 means for ordering, receiving, and applying said items on said
- 25 order list.

- 1 18. A computer program product for instructing a processor to
- 2 maintain software, said computer program product comprising:
- 3 a computer readable medium;
- 4 first program instruction means for bringing up first and second
- 5 host sessions on a computer system;
- 6 second program instruction means for starting in said first host
- 7 session, a software recording application having data on first
- 8 maintenance items applied to said computer system;
  - third program instruction means for starting in said second host session, a database application having a database of second maintenance items including prerequisite items and corequisite items corresponding to each of said second maintenance items;
  - fourth program instruction means for activating a maintenance application on said computer system;
  - fifth program instruction means for entering a first list of third maintenance items in said maintenance application;
- 17 sixth program instruction means for searching said database for
- 18 said prerequisite items and corequisite items corresponding to
- 19 each of said third maintenance items on said first list, and
- 20 adding said corresponding prerequisite items and corequisite
- 21 items to said first list;

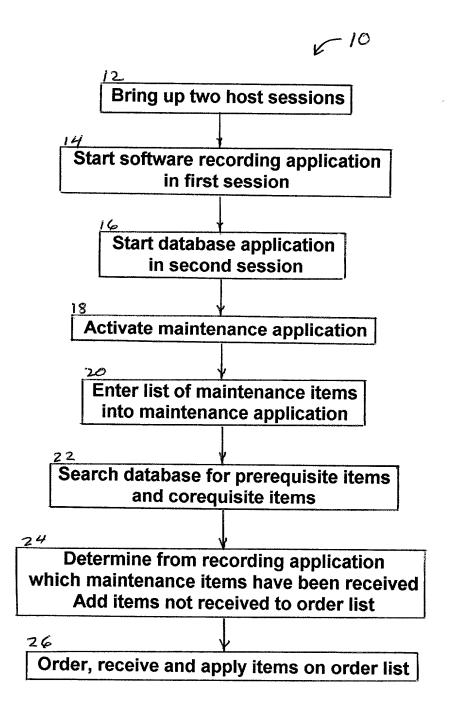
- 22 seventh program instruction means for thereafter determining from
- 23 said software recording application which items on said first
- list have already been received, and adding those items not
- 25 received to an order list; and
- eighth program instruction means for ordering, receiving, and
- 27 applying said items on said order list; and
- wherein all said program instruction means are recorded on said
- 29 medium.

10

#### ABSTRACT

#### SOFTWARE MAINTENANCE

Software is maintained on a computer system. A software recording application having data on maintenance items already installed on the computer system is started in a host session. A database application is started in a second host session. The database application has a database of maintenance items which can be applied. Each item in the database includes prerequisite and corequisite items. A maintenance application is activated on the computer system and a list of maintenance items to be installed on the computer system is entered. The database is searched for prerequisite and corequisite items for each item on the entered list and those items are added to the list. Items on the list which have already been received are determined from the software recording application and those items not received are added to an order list. Items on the order list are ordered, received, and applied to the computer system.



Docket No. END920000101US1

## Declaration and Power of Attorney For Patent Application English Language Declaration

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name,

first and joint inventor		(if only one name is listed below below) of the subject matter wh	
SOFTWARE MAINTEN	NANCE		
the specification of w	nich		
(check one)			
is attached hereto			
☐ was filed on	6	as United States Application No.	or PCT International
Application Numb			
and was amende	d on		
		(if applicable)	
	nave reviewed and underst as amended by any amend	and the contents of the above in the iment referred to above.	dentified specification,
I acknowledge the duknown to me to be Section 1.56.	uty to disclose to the Unite material to patentability a	d States Patent and Trademarks defined in Title 37, Code of	Office all information Federal Regulations,
Section 365(b) of an any PCT International listed below and have	y foreign application(s) fo al application which designate also identified below, by for PCT International applic	Title 35, United States Code, repatent or inventor's certificate ated at least one country other to checking the box, any foreign a ation having a filing date before	e, or Section 365(a) of han the United States, pplication for patent or
Prior Foreign Applica	tion(s)		Priority Not Claimed
(Number)	(Country)	(Day/Month/Year Filed)	
(Number)	(Country)	(Day/Month/Year Filed)	

(Number)

(Country)

(Day/Month/Year Filed)

I hereby claim the benefit under application(s) listed below:	35 U.S.C. Section 119(e)	of any United States provisional		
(Application Serial No.)	(Filing Date)			
(Application Serial No.)	(Filing Date)			
(Application Serial No.)	(Filing Date)			
I hereby claim the benefit under 35 U. S. C. Section 120 of any United States application(s), or Section 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. Section 112, I acknowledge the duty to disclose to the United States Patent and Trademark Office all information known to me to be material to patentability as defined in Title 37, C. F. R., Section 1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application:				
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)		
(Application Serial No.)	(Filing Date)	(Status) (patented, pending, abandoned)		
(Application Serial No.)	(Filing Date)	(Status)		

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith. (list name and registration number)

Reg. No. 29,604 David L. Adour Reg. No. 26,885 Lawrence R. Fraley Reg. No. 43,001 John R. Pivnichny Arthur J. Samodovitz Reg. No. 31,297 Reg. No. 28,540 William H. Steinberg John E. Hoel Reg. No. 26,279 Christopher A. Hughes Reg. No. 26,914 Reg. No. 32,588 Edward A. Pennington Reg. No. 18,753 Joseph C. Redmond Jr.

Send Correspondence to: John R. Pivnichny, Reg. No. 43,001

IBM Corporation, N50/040-4

1701 North Street Endicott, NY 13760

Direct Telephone Calls to: (name and telephone number)

(607) 755-6565 John R. Pivnichny

Full name of sole or first inventor  David N. Spiegel		
Sole or first inventor's signature	October 27,2	Date چون
Residence 130 Neptune Drive #107, Toronto, Ontario M6A 1X5, Canada	,	
Citizenship Canadian		
Post Office Address Same as Above		

Full name of second inventor, if any	
Second inventor's signature	Date
Residence	
Citizenship	
Post Office Address	